

## Commonly Asked Questions

Q. If my child or youth already has Medi-Cal, why is CCS needed?

A. CCS manages medically eligible conditions. Medi-Cal covers primary care and any specialty care not covered by CCS.

Q. Can my child or youth have CCS and Regional Center services?

A. Yes. Some children and youth are eligible for both CCS and Regional Center services.

Q. What if my child has an HMO?

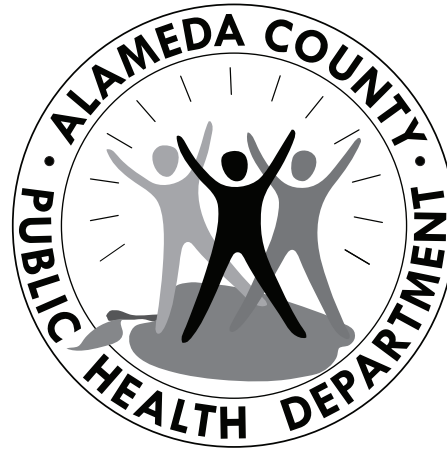
A. Children and youth with HMOs and/or PPOs may be eligible for CCS if the requested services are not a benefit of their HMO/PPO. Children and youth with HMOs/PPOs are eligible for medical therapy services.

Q. Are there any fees for CCS services?

A. There are no fees for children and youth who have full-scope Medi-Cal insurance. Other families may need to pay a small fee based on family size and income.

## Mission

California Children's Services of Alameda County promotes optimal health outcomes for children and youth with special health care needs through compassionate, comprehensive, and specialized collaboration with families and health care providers.



## California Children's Services (CCS)

**Right Care. Right Time. Right Place.**

1000 Broadway Ste 500  
Oakland, CA 94607-4033  
Phone: 510-208-5970  
Fax: 510-267-3254

<http://www.acphd.org/ccs>

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ALAMEDA COUNTY  
PUBLIC HEALTH  
DEPARTMENT

## California Children's Services (CCS)

### What is CCS?

California Children's Services (CCS) is a state public health program for children and youth with certain diseases or health problems. Through this program, children and youth birth to 21 years old can get the health care and services they need.



CCS will connect you with doctors and other experienced health care providers who know how to care for your child or youth with special health care needs.

# CCS Has Two Programs

## Case Management Program

Each CCS client is assigned to a Nurse Case Manager (NCM). The NCMs provide care coordination. The NCMs work as part of a CCS care team that consists of social workers, nurses, occupational and physical therapists, administrative staff and doctors.

The CCS social workers determine financial and residential eligibility as well as provide psycho-social support, information, and referrals for the whole family.



## Medical Therapy Program (MTP)

The MTP provides occupational therapy and physical therapy services to children and youth with certain long term physical disabilities. Medical Therapy Units (MTUs) are school-based clinics where physical and occupational therapy services are provided. Services are provided by a staff of skilled physical therapists (PT) and occupational therapists (OT).

**There are NO income requirements to receive Medical Therapy Program services.**

## How Can CCS Assist You?

CCS can help you find and pay for medical services for CCS eligible conditions, which may include the following:

- Hospital care and doctor appointments
- X-ray and laboratory services
- Medical supplies and equipment
- Medications
- Home health care
- Physical and occupational therapy
- Orthodontic care
- Confidential HIV testing and monitoring
- Mental Health Services
- Palliative Care

## Eligibility for CCS is Based on:

- Age (birth to 21)
- Residency in Alameda County
- Diagnosis (some serious conditions requiring special care)
- Income:
  - Full-scope or share of cost Medi-Cal
  - Families with adjusted gross income (AGI) under \$40,000
  - Families with AGI over \$40,000 may be eligible
  - No income requirements for Medical Therapy Program services

## How are Children Referred to CCS?

Most often a referral to CCS is made by your child's or youth's health care provider or medical insurance plan. However, any concerned person, such as a parent, teacher, or social worker may refer a child to CCS.

## How do I Apply?

Please call (510) 208-5970 for more information on how to apply for CCS Case Management and/or MTP services for your child or youth.

