

Regional Transit Connection (RTC) ID Discount Card

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Today's Goal –

- Information about changes happening now with BART paper tickets
- What the RTC ID Discount Card looks like
- Parts of the RTC ID Discount Card – Why get a RTC card?
- Example of a Senior Clipper Card
- Multiple Transit Agencies with your RTC ID Discount Card
- Can I transfer my BART paper ticket value to my RTC ID Discount Card?
- Additional Information about the RTC ID Discount Card

Changes happening now with BART Paper Tickets



1. BART is moving away from paper tickets to the Clipper Cards
2. You will still be able to use paper tickets at all BART Stations
3. Red and Green BART paper tickets will still be available to purchase by mail and at BART Customer Services Office at the Lake Merritt BART Station
4. BART plans to stop selling Blue Paper Tickets in BART Stations at the end of 2020

Sales of BART paper tickets have already stopped from the machines at 19th Street Oakland, Embarcadero, Powell Street, and Downtown Berkeley BART Stations.

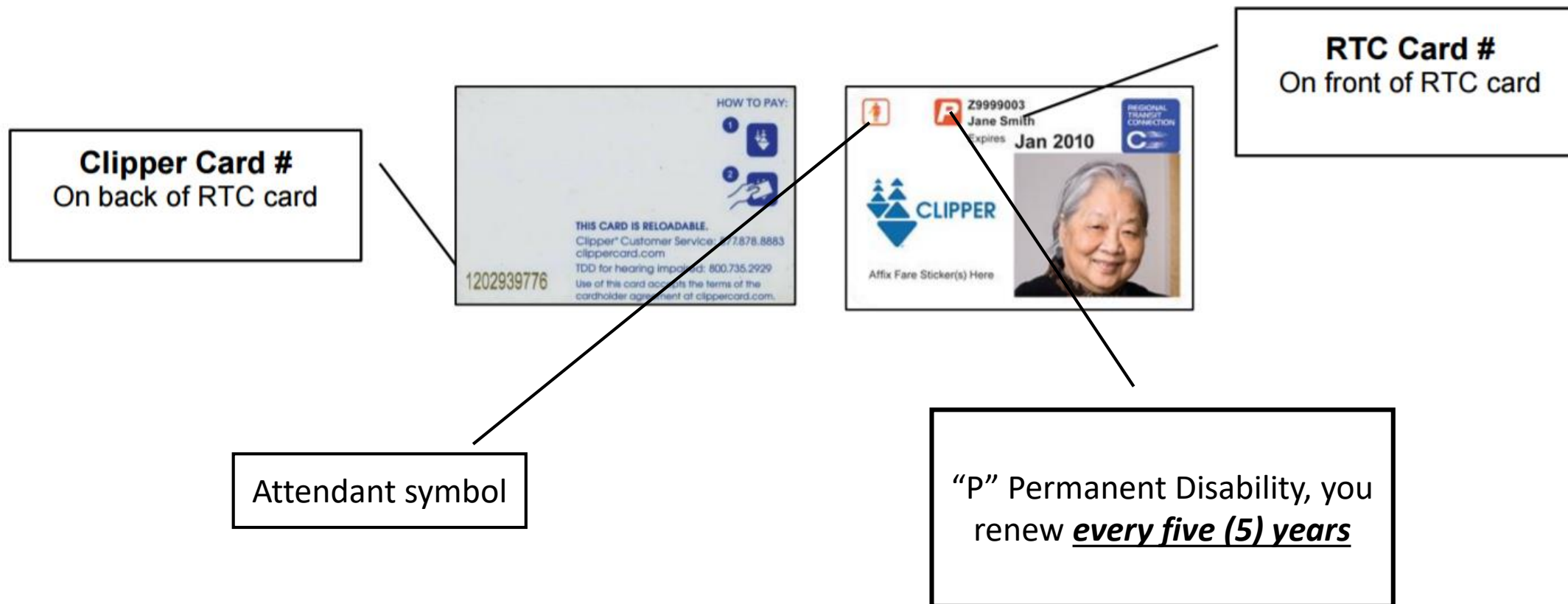
Example of a Regional Transit Card (RTC) Discount Card



Why get a RTC card?

- If you are disabled and under sixty-five years (65) old
- If you have an attendant that travels with you
- If you travel, some transit agencies outside the Bay Area will accept the RTC photo ID to provide discounts

Parts of the RTC card



Senior Clipper Card



- Must be 65 Years Old or Older to Qualify for Senior Clipper card
- 62.5% Discount – Same as BART Red Tickets
- There is no application fee to get a Senior Clipper card
- If you are 65 years old or older and you have a RTC ID discount card, switch to Senior Clipper card
 - No photo ID on the senior Clipper cards
- Senior Clipper cards does not expire

Where Can I Use My RTC ID Discount Clipper Card

- **Bay Area transit agencies:**

- AC Transit
- Bay Area Rapid Transit (BART)
- Caltrain
- County Connection
- Golden Gate Bridge, Highway and Transportation District
 - (Golden Gate Transit and Golden Gate Ferry)
- Marin Transit
- Petaluma Transit
- SamTrans
- San Francisco Municipal Railway (Muni)
- Santa Clara Valley Transportation Authority (VTA)
- Santa Rosa CityBus
- San Francisco Bay Ferry
- Sonoma County Transit
- Sonoma–Marin Area Rail Transit (SMART)
- Tri-Delta Transit
- VINE
- WestCAT
- WHEELS
- SolTrans
- FAST
- Union City Transit
- Vacaville City Coach



BART tickets

Can NOT be transferred to your...

RTC ID Discount Cards (or any Clipper Cards)

BART Blue High Value Ticket

A 6.25% discount in two denominations: a \$48 ticket for \$45; a \$64 ticket for \$60



BART Green* Ticket

A 62.5% discount for seniors 65 years and older: \$24 ticket for only \$9



BART Orange Ticket

A discount for middle and secondary school students. Special purchasing restrictions apply.

[More about BART Orange >>](#)



BART Plus Ticket

A "flash pass" for other transit operators.

[More about BART Plus >>](#)



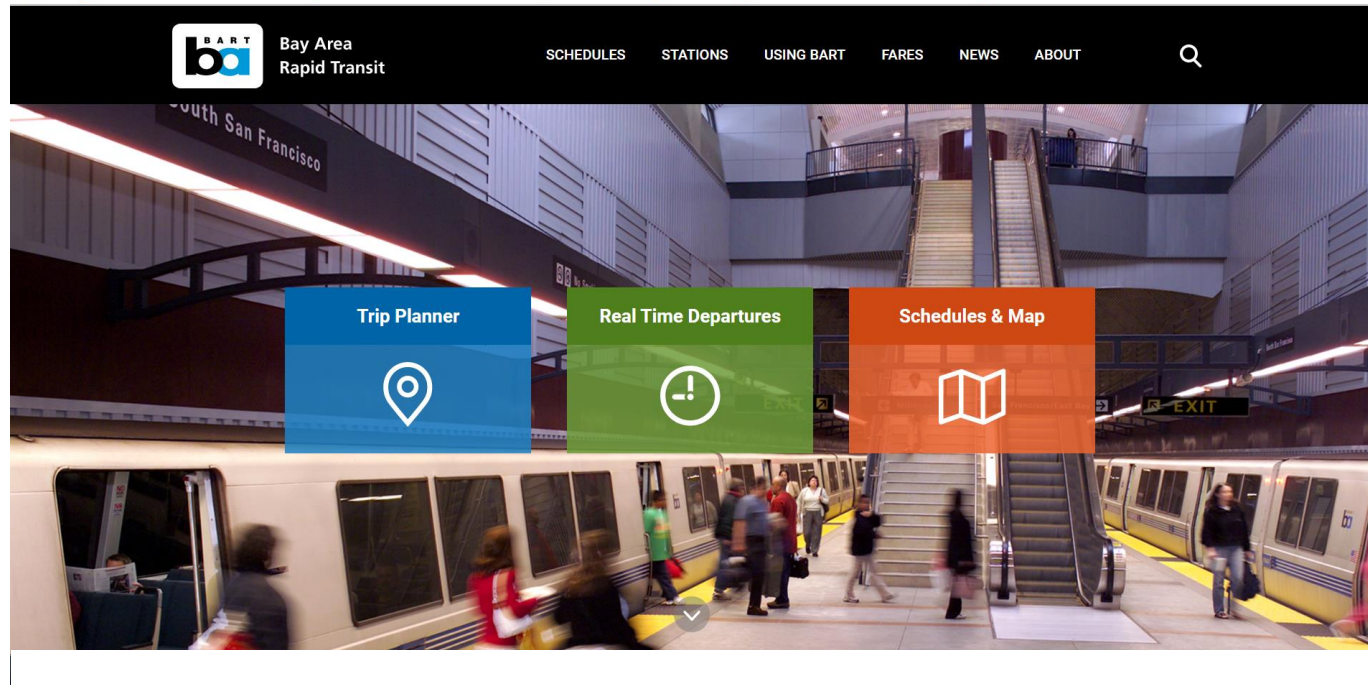
BART Red* Ticket

A 62.5% discount for persons with disabilities, Medicare cardholders and children 5-12 years old: \$24 ticket for \$9



BART tickets can only be used or refunded for cash

Need more information about Clipper Cards or Regional Transit Card (RTC) Discount Card



→ [bart.gov/guide/
accessibility/RTC](https://bart.gov/guide/accessibility/RTC)

Need more information about Clipper Cards or Regional Transit Card (RTC) Discount Card (continued):

- 511.org/transit/rtc-card

The screenshot shows the 511.org website with the URL 511.org/transit/rtc-card in the browser address bar. The page title is "RTC Discount Card". The main content area includes an "IMPORTANT NOTE" stating that the RTC Program no longer issues cards to seniors (age 65 and over) and that the Senior Clipper card offers the same features and discounts. Below this, there are four columns of information: "Apply for an RTC Card", "Renew or Replace an RTC Card", "Eligibility for an RTC Card", and "RTC Card Processing Locations". There is also a section for "Accessibility on 511" with a list of languages: In English, En Español, and 中文. The left sidebar contains navigation options like Alerts, 511 Phone & Voice, Transit, and various transit agencies.

- clippercard.com/ClipperWeb/discounts/rtc.do

The screenshot shows the clippercard.com website with the URL clippercard.com/ClipperWeb/discounts/rtc.do in the browser address bar. The page title is "RTC Clipper cards". The main content area includes a "Regional Transit Connection (RTC) Clipper Card" section with a description of the card and its eligibility requirements. Below this, there is a "Secure Login" section with fields for Email Address and Password, and a "Forgot your password?" link. There is also a "Senior" section with a "Make sure your Clipper card never runs out of value. Sign up for Autoload today!" message. The left sidebar contains navigation options like Clipper discounts, Youth Clipper card, Senior Clipper card, and RTC Clipper card (for disabled customers).

This Ends My Presentation

Thank you