



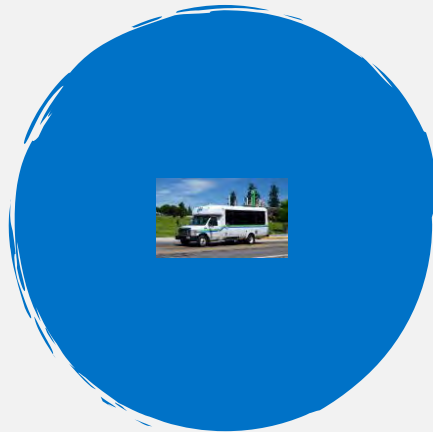
TRANSPORTATION RESOURCES WITHIN THE COMMUNITY AND CHANGES DUE TO COVID-19

Transportation Resources within the Community

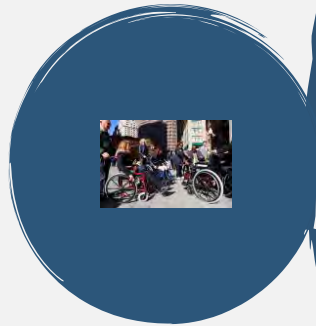
Fixed Route



Paratransit



Travel Training



Public Bus (AC Transit)

BART

AC Transit offers various bus lines with stops at destinations throughout Alameda County.

East Bay Paratransit

Complimentary service to fixed route for individuals with disabilities or seniors.

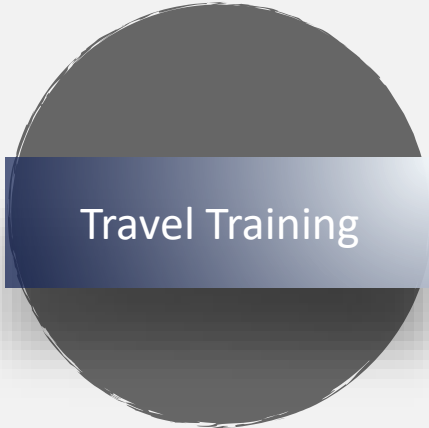
Available to those that may need some additional supports to use fixed route throughout Alameda County.



Temporarily suspended lines that includes supplementary school service.



Essential Trips
Temporary certification

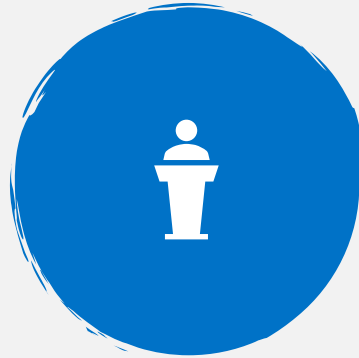


Some services such as consultations and support groups may be available virtually.

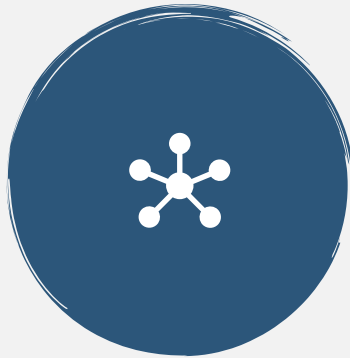
How did COVID-19 impact available transportation resources?



Hand Sanitizers/Face Mask dispensers available in bus



Maintain Social Distancing
HVAC to filter air 50 times per hour
Face Mask required



Temporary Customer Service Center Change



Fares

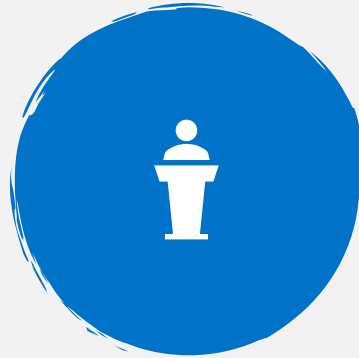
1600 Franklin -Downtown Oakland

AC Transit (fixed route) changes



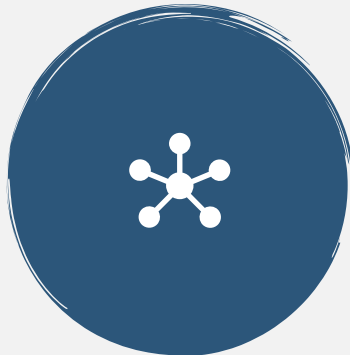
Face Mask Required

Accommodations for those unable to wear a mask can be made by calling EBP for details on the exception process.



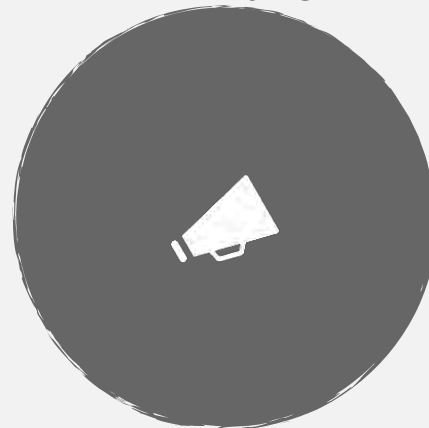
Social Distancing

Must maintain 6ft of distance. Depending on vehicle size may only be able to accommodate 1 passenger at a time



Certification Process

The certification process is completed over the phone with temporary approval for qualified applicants of up to 30 days. Application is good for 90 days.



Fares

- \$4.00 for up to 12 miles one-way
- \$6.00 for 12-20 miles one-way
- \$7.00 for 20 miles or more one-way

East Bay Paratransit changes



Fixed Route and Paratransit

Alameda County

AC Transit/BART
Fixed Route

East Bay Paratransit
Complimentary to
Fixed Route

Alameda

Alameda LOOP

Albany

City Paratransit

Berkeley

Berkeley Paratransit

Castro Valley

Hayward Paratransit

El Cerrito

Easy Ride

El Sobrante

R-Transit

Emeryville

8-To-Go (94608)

Fremont

Ride-On Tri-City

Hayward

Hayward Paratransit

Kensington

R-Transit

Milpitas (part)

Outreach Paratransit

Newark

Ride-On Tri-City

Oakland

OPED

Piedmont

Pinole(part)

WestCAT/Dial-A-Ride

Richmond

R-Transit

San Leandro

Flex Shuttle

San Pablo

Door-To-Door Shuttle

Union City

Union City Paratransit

San Francisco

Up to Civic Center BART

Beyond Civic Center BART

Any Daly City address

CONTRACTED TRANSPORTATION SERVICES THROUGH RCEB



- Transportation services are based on the individual need of the person. Please contact the case manager to coordinate transportation services. The case manager will get in contact with the Transportation Department to explore available options.

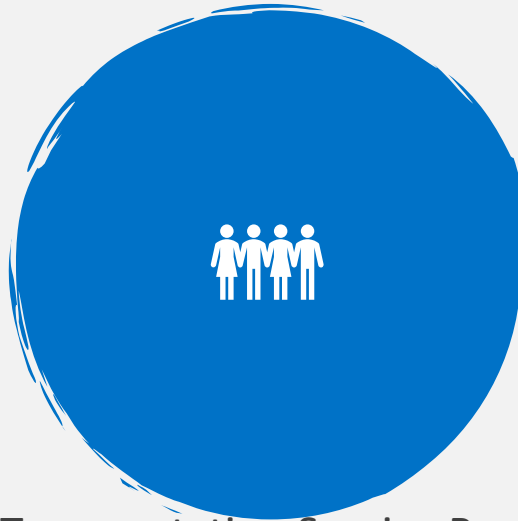
Contracted Bus Service Model

For case manager to request transportation service.



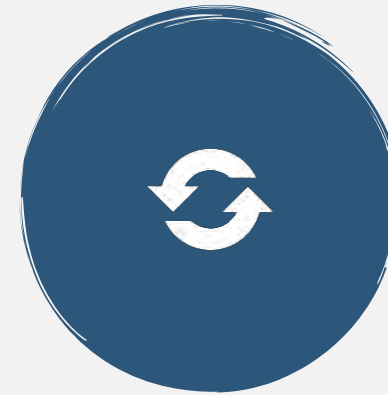
Research

Program and then transportation in area



Transportation Service Request -TSR

Case manager submits a TSR requesting transportation services



Confirmation

Confirmation or denial. If the contracted bus company has availability on an existing route they will confirm services. If they do not, services will be denied. We can attempt another contracted transportation company.

Q&A



THANK YOU

www.rceb.org

